



LSERS

# Understanding Your Member Statement

Member Account Statements for fiscal year ending June 30, 2017 will be arriving soon in the mail. Page 2 of your statement provides detailed information explaining the statement.

Your statement can also be reviewed online. Login to [www.lasers.net](http://www.lasers.net) to view personal information and click on “Member Statements”. If you have any questions about the information on your statement, use the table below to determine what to do or who to contact.

Topic	Resolution
Name/Birth Date/ Gender/Marital status correction	Send a letter or email* to LSERS requesting the correction, along with a copy of your new Social Security card, marriage license, divorce decree and/or birth certificate.
Address correction	Make the correction online or complete Form 2AC, which is located on website at
Beneficiary change	Complete Form 3 located on website at <a href="http://www.lasers.net">www.lasers.net</a> under Resources>Forms.
Service Credit	Send a letter or email* asking for a review of your service credit. Include all pertinent information on why the estimated service credit appears incorrect.
Salary or contributions	Send a letter or email* asking for a review of your contributions. Include all pertinent information on why the salary or contributions appear incorrect.

\*For your convenience, you can send an email to [webmaster@lasers.net](mailto:webmaster@lasers.net) in lieu of mailing a letter.